

# Hospital Library Committee Meeting – SCC/MLA

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*October 15, 2011*

## **Present:**

Jessica Delgado, Ochsner Clinic Foundation  
Pat Morris, St. Edward Mercy Medical Center  
Helen Caruso, SEL-AHEC Learning Resource Center @Slidell Memorial Hospital  
Cheryl Suttles, Integris Baptist Medical Center  
Linné Girouard, Methodist Hospital  
Barbara Mercer, Seton Healthcare Family Clinical Education Center  
Amanda Zeigler Okandan, Presbyterian Hospital

## **NN/LM SCR Staff present:**

Re Mishra  
Michelle Malizia  
Cheryl Rowan

## **Welcome and Introductions:**

Re welcomed all to the first meeting of the Hospital Library Committee. Members will serve for a term of three years.

## **Charge:**

NLM and the NN/LM SCR are very concerned about recent trends and closures of hospital libraries in the Region and nationwide. The Hospital Library Committee is one of four committees created by the NN/LM SCR as part of the 2011 – 2016 Contract and is designed to provide direct feedback to the NN/LM SCR and NLM about improving services to hospital libraries with an eye to preventing future library closures.

## **Previous NN/LM SCR Hospital Library Activities:**

Re talked about hospital library-related activities during the 2001 – 2006 and 2006 – 2011 Contracts, including the ARIEL and DOCLINE Improvement awards. She provided a brief overview of previously funded Express Outreach awards for projects occurring in hospitals. She also mentioned DOCLINE training in Region, and site visits to hospitals.

## **Consortia Purchasing of Resources for Hospital Libraries:**

The Texas State Library has a program called TexShare which allows libraries to purchase at discounted prices. In 2011, TexShare is allowing nonprofit hospitals in the state to join. Currently, the NN/LM SCR is in a pilot project of select libraries looking to purchase databases. It is hoped that this model could be replicated in other states.

In Louisiana, a similar program called LOUIS is currently only available to public libraries. Oklahoma has some other options for group purchasing especially through their state consortia. In Arkansas, access to DynaMed is available to hospital libraries, but this is currently the only option for receiving resources. During the discussion, several committee members expressed the need for hospital librarians to receive training in talking with IT departments and vendors on contract negotiation.

## **Discussions:**

HIPPA regulations create issues with document delivery on many levels. Firewalls and other constraints are so tied to patient privacy issues and protection that it causes issues for document delivery. The Methodist Hospital has recently created an authentication system which can overcome some of these issues.

Michelle asked participants to share the current status of Electronic Health Records (EHRs) in their institutions. EHRs are fully active in several hospitals, but they are still not integrating patient information from UptoDate or DynaMed. Providers can, however, access these databases from within a patient record. Seton uses Cerner which has an automatic link to UptoDate but not a patient link. Slidell Memorial Hospital has McKesson which has provider links only but not links to patient information. St. Edward Mercy uses Epic, which has been live for one year. Epic can link to UptoDate directly for providing patient care and also CE for providers. Pat Morris noted that the login for providers is not easy and requires an outside login in order to claim CE. Presbyterian Hospital does not currently have EHRs but in the future they plan to integrate UptoDate with Epic. Integris uses Cerner and has good support from their IT department. Methodist Hospital is using EHRs but as with the other hospitals, patient information is not yet integrated. Ochsner is just beginning to implement Epic and is beginning to integrate patient information.

A question was asked about the best nursing tools:

- Linné said that Methodist uses UptoDate and pharmacy tools, CINAHL and Nursing Reference Center. They also have links to Mosby practice.
- Cheryl said Integris uses Nursing Skills and are trying to integrate it across the entire Integris System.
- Amanda said that her nursing staff uses many resources.
- Barbara has CINAHL and she want to add other resources but is currently unable to negotiate adequate pricing. She noted that STAT!Ref and ProQuest have new ebook collections aimed at nursing reference needs.

Several committee members noted that their hospitals have Magnet status. This status is beneficial to the library and vice-versa.

A discussion about ebook platforms and collections began. Ochsner has AORN Perioperative Standards and Recommended Practices. Methodist uses EBSCO A-to-Z and has the capability to create tabs with book list. They also have several providers with ebooks, McGraw titles via Access Medicine or Access Surgery. Integris also uses EBSCO A-to-Z for electronic resources.

Pat asked if the NN/LM SCR can help with web pages, including how to make the hospital library website more appealing and how to better present resources that they have. Re said that the NN/LM SCR will investigate this issue and perhaps create a type of template which could be adapted.

Helen asked if there were any hospital libraries which have opened. One has reopened in Texas and another may be opening in NM. Cheryl said that one has been revived in Oklahoma City. She expressed the desire for an “authority figure” to approach hospitals and ask how they are gathering information and gaining access to information resources. Linné talked about the importance of access and working with nursing staff, particularly in regards to Magnet status.

Pat said that she is on the committee which screens potential physicians. During the interviews she provides an introduction to the library. Pat uses this as a way to promote the library to new physicians. Pat feels that quality issues will actively involve librarians in the future. There are ways that librarians can promote resources to people in the hospital. One idea is to send periodic emails with bibliographies or journal titles to hospital staff.

Jessica asked about cataloging tools for libraries: CyberTools, Library Thing, were mentioned.

Re reminded everyone about the NN/LM SCR Hospital Library Promotion award. The goal of this award is to do a project which will promote the hospital library to its own staff. Re requested help in spreading the word to other hospital libraries which need assistance. This is a brand new award for this contract. Re mentioned that there were other awards available. The EFTS Award can be used for their own institution or others they know about. Other awards relevant to hospital libraries include the Technology Improvement Project and Mobile Applications Project. Awards will be reposted next year. Michelle also asked for other ideas for possible SCR projects or funding in Year 2.

**Next meeting:** Sometime in winter. Re will send out Doodle request.

Minutes submitted: Cheryl Rowan